



## Service Fee Schedule (plus applicable sales tax)

### Residential fiber internet per month

- Everyday User - Up to 100 Mbps \$59.95
- Ultimate Gig - Up to 1 Gbps \$84.95

### Small Commercial fiber internet per month

- Up to 100 Mbps \$79.95
- Up to 1 Gbps \$99.95

### Large Commercial and School fiber internet per month

- Includes managed Wi-Fi and routers Quote provided upon request
- Contact SRC's fiber coordinator at 877-272-6611 to discuss your specific business needs.

### Community Service fiber internet per month (must provide proof of 501(c)3 status)

- Up to 100 Mbps \$59.95
- Up to 1 Gbps \$84.95

### Other internet-related services per month

- Wi-Fi extender \$3
- Ultimate Wi-Fi Experience (ExperienceIQ & ProtectIQ bundle) \$5
- Static IP address \$15/mo. first, then \$20/mo.

### Other fees and charges

- Installation \$145
  - Installation fee may be waived during initial build out.
  - Installation fee will apply if a subscriber receives free installation at a temporary dwelling and moves service to a permanent residence.
    - The minimum cost for overhead fiber build-out is \$235.
    - The minimum cost for underground fiber build-out is \$335. This pricing will also apply for subscribers requesting underground service for aesthetic purposes.
- Service call \$85 for 2 hours or less  
Additional charges apply if longer than 2 hours

- After-hours service call \$125
- Relocate or reinstall of fiber service \$150\*\*

\*\*If the requested relocation requires wiring to be run behind a different wall, an additional \$50 fee will apply.

- Returned check \$35
- Late payment \$10
- Tamper \$500/device

**Suspension of service for non-payment**

Seven days past the due date, SR Connect accounts with a past-due balance will be suspended until payment is made in full. If the account is disconnected, the customer will have five days to return equipment without a fee.

**Equipment Charges**

Basic fiber equipment including a NID (Network Interface Device), ONT (Optimal Network Terminal or modem) and a Gigaspire (router), as well as a mobile application are installed free of charge on the day of fiber installation. Customers can elect to receive an extender (mesh unit). If service is disconnected for any reason, the modem, router and mesh units must be returned to SR Connect in good working order within five days to avoid an equipment charge. The NID is located outside the home and can be left attached as it was installed. Should the installer not find the NID in place five days after disconnection, an equipment charge will be applied.

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|----------------------------------|-------|
| • ONT (modem)                    | \$70  |
| • Gigaspire (router)             | \$135 |
| • U6X (router)                   | \$205 |
| • Extender (mesh unit)           | \$80  |
| • NID (Network Interface Device) | \$15  |