

Affordable Connectivity Program (ACP) – New Enrollment Affirmative Informed Consent/Subscriber Disclosure Statements

Please review the following disclosures as required by the Federal Communications Commission (FCC):

- 1) The Affordable Connectivity Program is a government program that reduces the Subscriber's broadband internet access service bill.
- 2) Your household may obtain ACP-supported broadband service from any participating provider of your choosing, including Singing River Connect.
- 3) Your household may apply the ACP benefit to any broadband service offering of Singing River Connect at the same terms available to households that are not eligible for ACP-supported service.
- 4) Singing River Connect may disconnect your household's ACP-supported service after 90 consecutive days of non-payment.
- 5) Your household will be subject to Singing River Connect's undiscounted rates and general terms and conditions if the Affordable Connectivity Program ends, if you transfer your ACP benefit to another provider but continue to receive service from Singing River Connect, or upon your de-enrollment from the Affordable Connectivity Program.
- 6) Your household may file a complaint against Singing River Connect via the Federal Communications Commission's Consumer Complaint Center.

The Subscriber acknowledges receipt and understanding of the above disclosures and grants Singing River Connect informed consent to enroll Subscriber in the Affordable Connectivity Program with Singing River Connect as the Service Provider.